

Security contact card

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What the estate never asks for, and where to send suspicious messages.

The estate never asks for	Detail
A full banking password	No genuine message from the estate asks for a full online-banking password, in any format, for any reason.
A one-time passcode	Codes sent to your phone or email authorise actions on your accounts. The estate never asks you to read one out or forward one.
A move to a personal chat app	Account matters stay on official channels. A request to continue on WhatsApp, Telegram or a personal number is a warning sign.
An upfront fee to release money	No genuine loan from the estate requires a fee, deposit or 'insurance payment' before funds are released.
Payment to a changed bank account	A message announcing new bank details for payments should be treated as fraudulent until confirmed through a known contact route.

Reports: security@credicorp.co.uk. Include the sender address, the arrival time and the link targets without clicking them.

This note restates facts published by the estate and can be checked against the live pages and the primary registers at any time. It contains nothing confidential.